

Office Financial Policy

Payment for Dr. Behrend’s services is expected on the day that service is provided. For your convenience, we accept cash, checks, MasterCard, Visa, American Express, Discover, and Care Credit. Care Credit offers six –month financing with no interest or fees to the patient, and is available by application online or by phone.

Individual circumstances vary, and we strive to make our services accessible and affordable. If you have questions regarding payment, or would like to discuss unusual circumstances, please be sure to mention this when you make or confirm your appointment with the receptionist or office manager so that we can resolve these issues before the day of your appointment.

Dental Insurance

Dr. Behrend is a participating dentist in several dental insurance networks. For patients covered by those plans, we will accept insurance assignment of benefits and charge only the approved fees. We will need to confirm you eligibility before the day of service. You will be expected to pay any copayment or deductible required by those plans at the time of service. Be sure to ask if we participate in your plan.

We may be able to wait for insurance payment for other insurance plans in which we are not participating providers. In that case, we charge our usual fees. In order to wait for insurance payment, we must be able to confirm your eligibility and benefits, and you must pay your copays and deductible at the times of service. Please bring your insurance card to your appointment. We will need the full name of your insurance carrier, the claim submission address and phone number to determine eligibility, group number, subscriber identification number and date of birth. If you do not have this information, we ask that you pay in full and we will give you a partially completed claim form so you can file your own insurance. When possible, we will try to find out for you the details of your coverage in advance of your appointment so you will know what you are expected to pay. We make every effort to assure this is accurate information, but please understand that the insurance companies provide only estimates. The actual amount will be determined when they send us payment, usually several weeks after your appointment. If there is an additional amount due from you, you will receive a statement. If you are due a refund, you will receive a check from us.

DMO and DHMO plans often require a specific referral form or authorization number before you can see a specialist. Please bring this to your appointment.

Conscious oral sedation is available in our office, and must be arranged by separate appointment before your treatment. Sedation is not ordinarily covered by dental insurance and the fee is your responsibility.

By signing below, I acknowledge that I have read and agree to these policies:

NAME _____ DATE _____